

Food & Beverage Supervisors

x 2 Permanent

40 hours per week (5 out of 7 Days incl. weekends)

Attractive salary and benefits

The Hilton Garden Inn Emirates Old Trafford opened its doors in September 2017, with a new 4* hotel at the home of Lancashire County Cricket Club. The Hilton Garden Inn Emirates Old Trafford offers accommodation for business and leisure and has 150 bedrooms including 85 pitch-facing rooms most with balconies, residents' gym, restaurant, coffee shop and business centre.

Located within the venue Emirates Old Trafford an award-winning and multi-purpose venue and also an iconic sports club both locally and globally facilities which are not available elsewhere. The Hilton Garden Inn has complemented the impressive conference and event facilities on offer.

We are looking for a Food & Beverage Supervisor with passion, drive and enthusiasm for delivering an excellent guest service experience.

Reporting into the Food & Beverage Manager you will assist with the operation of the F&B outlets within the hotel: restaurant, bar and room service, delivering an outstanding F&B experience to each customer which reflects Brand and company standards.

The Role

- In absence of Bar and Restaurant Manager you will manage the food and beverage service to consistently meet high standards as defined by the Brand and Club, deputizing for all duties in F&B
- Communicate and delegate tasks to the service team
- Effectively control the flow of customers and the interaction between the front and back-of-house throughout service
- Ensure team members maximise all sales opportunities
- Handle customer inquiries appropriately and professionally
- Ensure the correct handling/recording of all F&B sales

The Person

With exceptional grooming and presentation it's likely you'll have a proven background within a high level branded hospitality hotel environment, ideally within a similar food and beverage supervisory role. Your communication skills will be excellent with the ability and confidence to build strong working relationships at all levels of the business and to connect and converse effectively with guests. In addition to this you will also need to be highly organised with great attention to detail and demonstrate proven experience in the day to day management of a highly visible team. Also flexible with working arrangements as the role is within a 7 day a week operation, you must be able to cover early starts, late evening finishes, weekends and occasional nights.

We offer a competitive wage, with fantastic benefits which include Pension, Health Insurance, Health Cash Plan, Uniform, discounted hotel and F&B rates across Hilton and also onsite car parking.

If you meet the requirements for the role, then apply please send your CV with current salary for the attention of Alex Bullough to humanresources@lccc.co.uk.