

# MEMBERS' CODE OF CONDUCT

*(It is important to note that the following information, although specific to Members, is also relevant to everyone that comes into contact with Lancashire Cricket. Being 'Welcoming' is a very important pillar as part of our culture and should be reflected in the behaviour of all staff, visitors and Members alike. You will also note that the following information is to be included in the terms and conditions of Membership.)*

The Members Code of Conduct (the Code) is a statement that sets out the behaviour that is expected of all Lancashire Cricket members:

- The Code shall be applied consistently in relation to all Members regardless of gender identification, gender reassignment, marital or family status, age, disability, ethnic origin, creed, religion/belief, sexual orientation or any other condition or requirement which cannot be shown to be justifiable.
- It is important that Members should treat fellow members, Lancashire Cricket staff and all those with whom they come into contact whilst attending matches at Emirates Old Trafford and other venues where Lancashire Cricket teams are being represented, and in any public environment where Lancashire Members are discussing club or cricket related matters, equally, fairly and courteously at all times, respecting individuals for who they are.
- It is important that Members should refuse to tolerate any discrimination against, or harassment / bullying of, anyone involved with Lancashire Cricket or opposing teams and their staff.
- We ask Members to recognise the valuable contribution made by the Staff of Lancashire Cricket, including stewards, as well as volunteers who give their time and resources to provide the service that the Club provides for members.
- Members should respect any rules, directions or requests that are made with the consent of or on behalf of the Club.
- Members should be mindful to avoid the use of improper language.
- Bullying of any sort or knowingly causing personal distress will not be tolerated, either face to face, in written form or via social media.
- Members should encourage everyone to enjoy cricket and understand that people have different motivations for becoming a Member.
- Members should respect the views of others even if they are different to their own.
- The Dress Code for all buildings at Emirates Old Trafford should be adhered to at all times.

We ask all members to respect the above Code and, on occasions, failure to comply with the Code could result in membership being revoked, after due process.

Any Member with cause for complaint about the actions of any fellow Member or member of Lancashire Cricket staff should put it in writing either by post or e-mail for the attention of the Club Secretary.

Lancashire Cricket wants to thank you for respecting the Code and look forward to seeing you in and around the Club.