



STEP-BY-STEP GUIDE



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NAVIGATE

memberportal.lancashirecricket.co.uk

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LOGIN

You must login with your email address and password to access Members' tickets.

Customer Login

Please login with your registered email and password. Please click "[HAVE YOU FORGOTTEN YOUR PASSWORD?](#)" to request a new password.

Email address

Password

Stay logged on

[FORGOTTEN YOUR PASSWORD?](#)

CONTINUE

3

SCROLL

Locate the match that you wish to book for on the screen and select it.

Vitality Blast

Match card for Lancashire Lightning vs Derbyshire Falcons. The card features the logos of both teams and the Vitality Blast logo. A 'BUY NOW' button is visible at the bottom.

Lancashire Lightning vs. Derbyshire Falcons

VITALITY BLAST

📅 Jun 9, 2021, 2:30 PM

Match card for Lancashire Lightning vs Leicestershire Foxes. The card features the logos of both teams and the Vitality Blast logo. A 'BUY NOW' button is visible at the bottom.

Lancashire Lightning vs. Leicestershire Foxes

VITALITY BLAST

📅 Jun 10, 2021, 6:30 PM

Match card for Lancashire Lightning vs Notts Outlaws. The card is marked 'SOLD OUT' in a red box. It features the logos of both teams and the Vitality Blast logo. A 'BUY NOW' button is visible at the bottom.

Lancashire Lightning vs. Notts Outlaws

VITALITY BLAST

📅 Jun 20, 2021, 2:30 PM

Match card for Lancashire Lightning vs Worcestershire Rapids. The card features the logos of both teams and the Vitality Blast logo. A 'BUY NOW' button is visible at the bottom.

Lancashire Lightning vs. Worcestershire Rapids

VITALITY BLAST

📅 Jul 1, 2021, 6:30 PM

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FIND

Find the stand you wish to sit in and then select the number of tickets you want to book for each tariff, then click **'Add to Basket'**.

Please note the difference in the tariffs below.

Member Guest This is when you wish to bring a guest along with you and pay for their ticket.

Member Voucher This is when you are using one of your complimentary vouchers included in your membership. The amount is dependent on your membership category.

Member Ticket This is your ticket to reserve your seat, if you are booking for more than one Member you should use this tariff.

Member Guest Junior This is when you wish to bring a guest who is under 18 along with you and pay for their ticket.

Stand	Tariff	Quantity	Price	Total
Stand A	Member Guest / Member21	0	£ 15.00	£ 0.00
	Member Voucher / Member21 Member Guest Vouchers	0	£ 0.00	£ 0.00
	Member Ticket / Member21 2021 Vitality Blast Priority	0	£ 0.00	£ 0.00
	Member Guest Junior / Member21	0	£ 8.00	£ 0.00

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CHECK

Check the details of what you have added to your basket and then continue shopping to add more tickets or click **'Buy Now'** to checkout.

T20 DOUBLE HEADER M5		Fri 9 Jul - 18:30		Emirates Old Trafford		Lancashire Lightning vs Northamptonshire Steelbacks	
2 tickets Stand A (1 x Member Voucher, 1 x Member Ticket)							DELETE
Member Voucher Member Guest Vouchers	Stand A - -					£ 0.00	
Member Ticket 2021 Vitality Blast Priority	Stand A - -					£ 0.00	
Amount						£ 0.00	

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SELECT

Select your preferred delivery method and press **'Continue'**.

Delivery method

Please select a delivery method.

Delivery method	Cost of delivery
<input checked="" type="radio"/> TIXnGO Mobile Ticket Secure Mobile Delivery	Free
<input type="radio"/> Print at Home Download your ticket as a PDF	Free

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ASSIGN

Assign all your tickets to either yourself or your friends/family by clicking the drop-down menu to add the contacts.

Please note who you should assign the tickets too.

Member Guest This can be assigned to the guest or yourself.

Member Voucher This must be assigned to yourself as you are using a voucher to bring a friend.

Member Ticket This needs to be assigned to yourself or another Member you are booking on behalf of.

Member Guest Junior This can be assigned to the guest or yourself.

Order summary

Before proceeding to payment, please check the content of your order as well as the delivery information and confirm that you have read and accepted our terms and conditions.

VITALITY BLAST



Thu 1 Jul - 18:30

Emirates Old Trafford

Lancashire Lightning  vs  Worcestershire Rapids

2 tickets Stand A (1 x Member Voucher, 1 x Member Ticket) X DELETE

* Please note that some of your Friends & Family members may not be eligible for special price rates

<p>Member Voucher Member Guest Vouchers</p>	Stand A - -	£ 0.00	
<div style="display: flex; justify-content: space-between;"> 222868 - A Test ▼ </div>	A	Test	atest@lancashirecricket.co.uk
<p>Member Ticket 2021 Vitality Blast Priority</p>	Stand A - -	£ 0.00	
<div style="display: flex; justify-content: space-between;"> Friends/Family * ▼ </div>	First name	Last name	Email

Sub-total £ 0.00

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ADD

When you open the drop-down menu you will see a list of friends/family that are assigned to your account. This is where you can then add further people/other Members to your list by selecting 'Add New'.



Thu 1 Jul - 18:30

Emirates Old Trafford

Lancashire Lightning  vs  **Worcestershire Rapids**

2 tickets Stand A (1 x Member Voucher, 1 x Member Ticket) X DELETE

* Please note that some of your Friends & Family members may not be eligible for special price rates

Member Voucher

[Member Guest Vouchers](#)

Stand A --

£ 0.00

222868 - A Test	▼	A	Test	atest@lancashirecricket.co.uk
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Member Ticket

[2021 Vitality Blast Priority](#)

Stand A --

£ 0.00

Friends/Family *	▼	First name	Last name	Email
Friends/Family *				
222868 - A Test				
257562 - B Test (*)				
Add new				

Sub-total £ 0.00

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SAVE

You should know the membership number of the person you are trying to add and their surname. This will enable the system to search for the correct account. If you do not know these details the system will create a new contact which will not have the membership benefits, then click **'Save'**.

Add contact to network

Existing Contact

Input contact details and add to your Friends & Family list.

Membership Number *

257652

Last name *

Test

New Contact

You can also register a new contact and add it to your Friends & Family list.

First name *

Last name *

Email address

Create account [?](#)

When you share third party information (identity, contact details etc.) you undertake to have notified these third parties and, if necessary, obtained their consent for the processing of personal data when using our services and specifically with regard to achieving the purposes of management and monitoring of reservations and the ordering of tickets, creating and promoting communities, or managing our contact

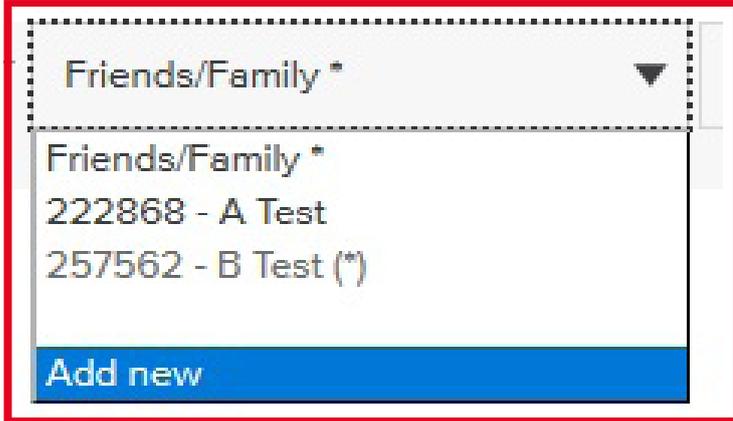
< CANCEL **SAVE**

< CANCEL **SAVE**

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CONTACTS

You will then see the contact added in the drop down list.

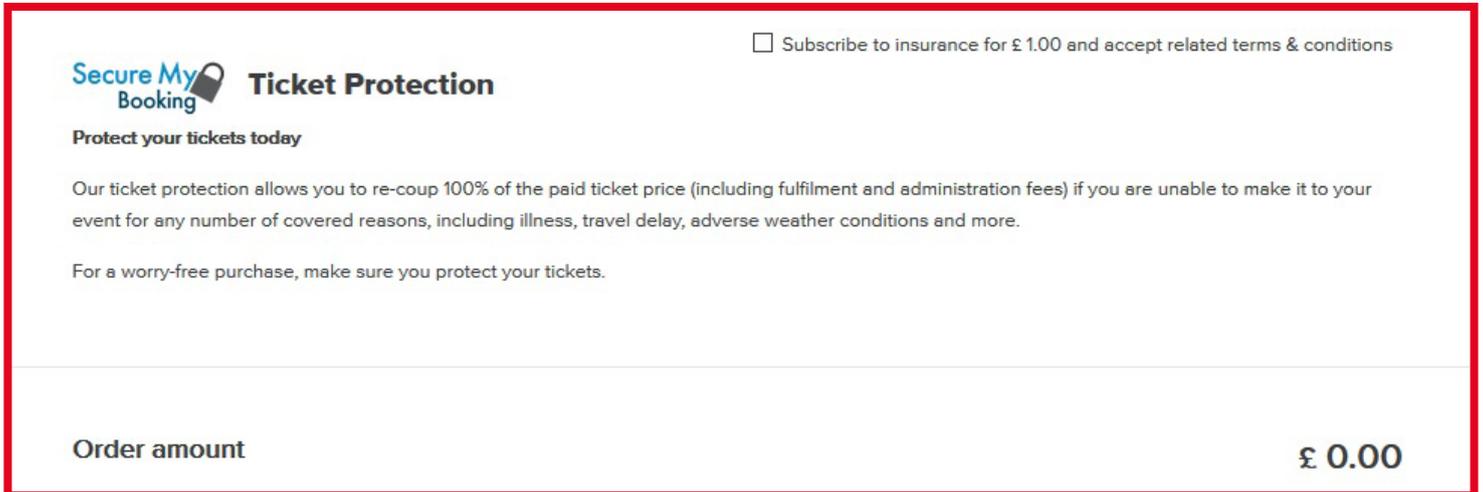


A screenshot of a dropdown menu for contacts. The menu is open, showing a list of contacts. The current selection is "Friends/Family *". Below it, there are two other contacts: "222868 - A Test" and "257562 - B Test (*)". At the bottom of the dropdown, there is a blue button labeled "Add new".

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INSURANCE

Ticket insurance is available should you wish to purchase however it is optional, to purchase you should click the ticket box as per below.



A screenshot of the insurance section in the ticketing journey. It features the "Secure My Booking" logo and the text "Ticket Protection". A checkbox is present with the text "Subscribe to insurance for £ 1.00 and accept related terms & conditions". Below this, there is a heading "Protect your tickets today" and a paragraph explaining the insurance: "Our ticket protection allows you to re-coup 100% of the paid ticket price (including fulfilment and administration fees) if you are unable to make it to your event for any number of covered reasons, including illness, travel delay, adverse weather conditions and more." Another paragraph states: "For a worry-free purchase, make sure you protect your tickets." At the bottom, there is a summary row with "Order amount" on the left and "£ 0.00" on the right.

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COMPLETE

You will see the confirmation of your delivery method and your subtotal for the order. You must accept the terms and conditions to proceed with the booking by ticking the box and then **'Complete your order'**.

Delivery method	
Delivery method	TXnGO Mobile Ticket
Cost of delivery	£ 0.00

Payment	
Amount due £ 0.00	<input checked="" type="checkbox"/> I have read and accepted the Club's terms and conditions

[COMPLETE YOUR ORDER](#)
[CANCEL ORDER](#)

EMIRATES OLD TRAFFORD

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