



Casual Food & Beverage Hosts
Hourly Rates of Pay + Benefits and Training
Immediate Start
Flexible Hours and Shifts to Suit You

We are looking for Casual Food & Beverage (F&B) Hosts to work in the F&B department of our Hilton Garden Inn Hotel and to support the hotel management team in ensuring that our Guests have an exceptional experience from check-in through to check-out.

We have flexible shift patterns available, starting as early as 5am across a 7 day week operation.

Your Place of Work/About Us

You will be working at Emirates Old Trafford (the home of Lancashire Cricket) which has played host to some of cricket's most iconic moments since 1864 and is now an award-winning world-class venue that has undergone a transformational redevelopment over the last decade.

This Summer we will be welcoming Harry Styles, Red Hot Chilli Peppers and The Killers to Emirates Old Trafford, as well as staging England One Day Internationals, a Test Match and a packed season of T20, Hundred and County Cricket matches. In addition, we'll be hosting some of the biggest conferences, weddings and exhibitions in the North-West.

The question is, do you want to be a part of the excitement?

Main Duties

- Meeting and greeting all visitors on arrival
- Helping to run the F&B operation to Brand and Club standards
- Serving food and beverage in the restaurant, bar and room service
- Completing all tasks on daily check list
- Being responsible for understanding all the services offered at Hilton Garden Inn Emirates Old Trafford, demonstrating excellent communication skills and product knowledge with guests and staff
- Confidently dealing with all general enquiries
- Answering all direct calls that come through the switchboard politely and in a professional manner
- Successfully resolving guest complaints in accordance with compensation guidelines
- Ensuring compliance with company Brand standards.

Essential Requirements

- Food and beverage experience from either a professional, customer service or hotel background.
- Knowledge of hotel property management systems
- Good organisation and administration skills
- Ability to work under pressure.
- Commitment to delivering a high level of customer service
- Positive attitude and exceptional communication skills
- Accountable and resilient
- Confident telephone manner

The Person

The ideal candidates will be:

- Confident, outgoing, and friendly by nature.
- A person who works well in busy environments

- Confident in communicating with people of all ages
- Positive and friendly attitude
- Adaptable
- A team player
- Willing to learn new skills

For bar positions candidates must be over 18 and you will be required to serve drinks to guests within the restaurant.

These are fantastic opportunities for anyone that desires flexibility with shifts and is looking for a chance to gain some invaluable hospitality experience in an iconic sporting stadium.

Previous experience in a hotel F&B position is desirable but is not essential. What is essential is that you can demonstrate that you have the ability to provide a first-class level of service to all our guests!

What We Offer

- Flexible working to fit around your other commitments
- Free meals when working longer shifts
- Holiday pay
- Uniform
- Full training

How to Apply

If you have the relevant skills and experience and wish to apply for this role, then please send your CV to staffing@lancashirecricket.co.uk.

There is no closing date for this position, however we are looking for successful candidates to be available to work from March and will stop accepting applications once the required number of Casual F&B Hosts have been recruited.

We will be regularly recruiting throughout March – September.

We look forward to hearing from you if you have skills that support our future vision. Lancashire Cricket is an equal opportunities organisation, and we are committed to providing new opportunities and striving for greater diversity.

It is a priority for Lancashire Cricket to ensure our Club appropriately reflects the wider communities across the North West and as we strive to meet Sport England Guidance in this regard, we would welcome applications from individuals with the appropriate skills and experience that can also enhance our current diversity mix at the Club.