

ICC Cricket World Cup 2019 Hospitality Ticket Refund Policy

- (a) This Hospitality Ticket Refund Policy should be read in conjunction with the ICC Cricket World Cup 2019 Ticket Terms and Conditions, a copy of which can be found online here: <https://tickets.cricketworldcup.com>. Capitalised terms in this Hospitality Ticket Refund Policy shall have the meanings given to such terms in the Ticket Terms and Conditions.
- (b) You acknowledge and agree that neither the Venue, nor the Host, IBC or ICC shall have any liability relating to the interruption, suspension or cancellation of play at any Match, save that if play is restricted or does not take place at the Venue on the day for which a hospitality Ticket is valid, including any Reserve Day, the Ticket Purchaser may claim a refund as follows:
- (i) 15 overs or less because of adverse weather conditions – a full refund of the ground admission element of the Original Sale Price (excluding fees);
 - (ii) 15.1 overs to and including 29.5 overs because of adverse weather conditions – a 50% refund of the ground admission element of the Original Sale Price (excluding fees).

Refunds shall not be offered in any other circumstances. Details of how to claim a refund will be provided to qualifying spectators during the Tournament.

- (c) The Ticket Purchaser acknowledges and agrees that, in circumstances where the Venue has opened its gates for a Match, hospitality services shall continue to operate. As a result, no refund shall be available in respect of the hospitality element of the Original Sale Price and refunds shall only be available for the ground admission element in accordance with Paragraph (b) above.