



We are recruiting enthusiastic individuals to join our Ticketing Team for the 2019 cricket season as a **Ticketing Sales Assistant** on a variable hour basis between April and September.

Emirates Old Trafford is a prestigious international and county cricket venue with ambition and commitment to develop a world class cricketing and entertainment location whilst maximising the opportunities of our redeveloped stadium, conference and events and new hotel facilities.

**As a Ticketing Sales Assistant you will be expected to:**

- Sell tickets from the Ticket Office counter on match days
- Answer booking requests via email and phone
- Fulfil ticket and membership orders and hand out collections at the Ticket Office
- Deal with customers in a friendly manner and ensure the Club is represented positively
- Participate in outbound telephone sales campaigns as requested
- Be available to work on match-days a minimum 4 hour shift covering either mornings, evenings, weekends or Bank Holidays

**Essential skills and experience:**

- Computer literate
- Customer service experience
- Excellent communication skills
- Willing to work flexible hours

**Desirable skills and experience:**

- Working in a ticket office
- Working in a sporting environment
- Basic knowledge of cricket

*Please see the Job Description for further details*

**If you have the skills and experience to join our team please apply by emailing your CV and a covering letter to [humanresources@lancashirecricket.co.uk](mailto:humanresources@lancashirecricket.co.uk)**

Lancashire Cricket Club is an equal opportunities employer