

Food & Beverage Team Leader

Full Time – 40 Hours per week

Attractive salary and benefits

The Hilton Garden Inn Emirates Old Trafford is an award-winning four-star hotel at the home of Lancashire Cricket. Offering modern accommodation for business and leisure travelers, the hotel has 150 bedrooms, including 80 pitch-facing rooms with balconies, a residents' gym, restaurant, business centre and an on-site Caffè Nero.

Emirates Old Trafford offers the unique combination of an award-winning and multi-purpose venue, with a Club that is iconic for sport both locally and globally. The multi-million pound redevelopment has further cemented the Club's positioning as a leading venue in Greater Manchester.

The Club is hosting a historic year of exciting international cricket fixtures in 2019, including the inaugural 4th Specsavers Ashes Test and a record six ICC Cricket World Cup matches, which returns to England for the first time in 20 years. This is a fantastic opportunity to become part of such a prestigious and iconic event.

Reporting into the Restaurant and Bar Manager you will assist with the operation of the F&B outlets within the hotel: restaurant, bar and room service, delivering an outstanding F&B experience to each customer which reflects Brand and company standards.

The Role

- In absence of Bar and Restaurant Manager you will manage the food and beverage service to consistently meet high standards as defined by the Brand and Club, deputizing for all duties in F&B
- Communicate and delegate tasks to the service team
- Effectively control the flow of customers and the interaction between the front and back-of-house throughout service
- Ensure team members maximise all sales opportunities
- Handle customer inquiries appropriately and professionally
- Ensure the correct handling/recording of all F&B sales

The Person

With exceptional grooming and presentation it's likely you'll have a proven background within a high level branded hospitality hotel environment, ideally within a similar food and beverage with the intention to develop into a supervisory role. Your communication skills will be excellent with the ability and confidence to build strong working relationships at all levels of the business and to connect and converse effectively with guests. In addition to this you will also need to be highly organised with great attention to detail and demonstrate proven experience in the day to day support of a highly visible team. Also flexible with working arrangements as the role is within a 7 day a week operation, you must be able to cover early starts, late evening finishes, weekends and occasional nights.

This role offers an excellent opportunity for an individual who is looking to further their career opportunities and potentially develop into a supervisor role.

We offer a competitive wage, with fantastic benefits which include Pension, Health Insurance, Health Cash Plan, Uniform, discounted hotel and F&B rates across Hilton and also onsite car parking.

If you meet the requirements for the role, then apply please send your CV with current salary for the attention of Alex Bullough to humanresources@lancashirecricket.co.uk.

