

Agenda

Meeting	Lancashire Cricket Members Representative Group	Date	30 August 2023
Location	Emirates Old Trafford	Time	15:00
#	Item	Document	Lead
6.1	Welcome/Apologies/AOB		Colin Gore
6.2	Approval of the Minutes of the January 2023 Meeting	January Minutes	Colin Gore
6.3	Matters still outstanding	Agenda	Chris Bent
6.4	Cricket update		Mark Chilton
6.5	MRG 2024 Recruitment		Chris Bent
6.6	Available stands for CC & 50 over matches		Phil Clarke
6.7	Flexi members having to book tickets for CC & 50 over matches		Kirti Sharma
6.8	Heritage Hub update		Lee Morgan / Chris Bent
6.9	Forum with other Counties		Phil Johnston
6.10	Access to the pitch for spectators		Steph Neville
6.11	Food prices in the Edge		Steph Neville
6.12	November Coffee Morning		Gaz Morris
6.13	New member event follow up		Colin Gore
6.14	“Welcoming Club” challenge		Gaz Morris
6.15	Platinum Members wall		Kirti Sharma
6.16	AOB		



Minute Ref	SUMMARY OF ACTIONS	
1.9	New Members - meeting of club officials and MRG to be scheduled possibly for Surrey game on 6 April. Club to send invitations to the new members	PJ
2.6	Junior Committee – Communication to be sent out ahead of the start of the season	JP
4.3.1	Covid Memorial – Installation likely to be beginning of Feb. MRG to be informed & unveiling organised. Process for laying of ashes to be created	GM / PJ
5.4 (July)	2nd XI information - Club to look at how they can improve information for Members	MC
5.11 (July)	Matchday guides – Club to ensure guides are sent out to Members and the MRG will be consulted on content. Need to send out earlier.	CM
5.5 (Jan)	Recruitment video – MRG to be consulted regarding initial footage. Launch video to go out mid February	JP
5.5 (Jan)	MRG Recruitment – number of meet ups with MRG members to be organised during the season	PJ
5.7 (Jan)	New Membership schemes – comms regarding 43 days membership for Traditional Members to be reviewed by MRG	JP
5.8 (Jan)	Access to middle balcony – comms to be sent out to Members regarding process to upgrade tickets on the day	JP/JN
5.10 (Jan)	Membership guide (Handbook) – Club to review with MRG and ensure all relevant membership information is captured in one place	JN/GM
5.11 (Jan)	Music at 50 over matches – no music to be arranged and attendees to be surveyed after the matches	PJ
5.13 (Jan)	Coaches for away games – Club to communicate with Members regarding a potential travel club to gauge interest	GM
5.14 (Jan)	Player of the Year Award – Club to ensure that Members will be able to vote in the future and will review the pricing offered to Members to attend the event	GM
5.15 (Jan)	Phone issues during the season – Club to actively explore how to improve Member queries. Wider Guest Experience staff to receive basic training on the Ticketing System	GM

Should Members wish to contact the MRG about any of these items or if there is anything that they would like to be raised at a future meeting, please use the email address mrglancsc@gmail.com

Green background	Action complete – item to be removed, following approval of minutes.
Yellow background	On-going action.
White background	A new action from the most current minutes
Turquoise background	Action postponed to a later date