

Frequently Asked Questions

Arctic Monkeys at Emirates Old Trafford

Friday 2nd and Saturday 3rd June 2023

WHO IS PERFORMING AND WHEN?

We are delighted to announce that Arctic Monkeys will be performing live at Emirates Old Trafford on Friday 2nd and Saturday 3rd June 2023

Support Acts: The Hives & The Mysterines

WHEN WILL TICKETS GO ON SALE?

A pre-sale took place on Thursday 29th September 2022 at 09:00 - via See/ Kontraband.

Tickets went on general sale on Friday 30th September 2022 at 09:00 via See Tickets/Ticketmaster

HOW MUCH DO TICKETS COST?

£72.50 (GA/ PITCH)

£90 (PL1)

£175 VIP SEAT

HOW MANY TICKETS CAN I BUY?

A maximum of four tickets per person applies in both the presale and general sale.

WHAT HAPPENS IF I CAN NO LONGER USE MY TICKET?

If you can no longer use your tickets, you may only resell them through authorised resale sites. You may not resell or offer to resell tickets for this event through any unauthorised resale site. Any tickets purchased, resold, or offered for resale in breach of these special conditions may be cancelled.

ARE CHILDREN ALLOWED TO ATTEND?

Pitch Standing: No under 14s, under 16s accompanied by an adult 18+

Reserved Seats: Under 16s accompanied by an adult 18+. No children 5 and under

WHAT TIME WILL GATES OPEN?

Gates will open at 16:30

WHAT TIME CAN I QUEUE FROM?

We do not have any queuing facilities on site or on the roads around the venue. Please do not arrive too early. Gates will open at 16:30

WHAT TIME WILL THE CONCERT FINISH?

No later than 10.30pm

WILL SPECIAL EFFECTS BE USED DURING THE SHOW?

There will be no special effects or pyrotechnics used during the show.

HOW DO I ENTER THE VENUE?

General Admission tickets can enter the venue via any gate on Brian Statham Way, Talbot Road or Great Stone Road. Once inside the venue follow the signs to enter the various General Admission areas.

CAN I BUY HOSPITALITY TICKETS?

Yes. To view hospitality options and availability, please visit our website:

WILL I GET SEARCHED?

All persons will be searched in line with the procedures in place for your safety. For a list of prohibited items please see Conditions of Entry, Clause 7 [here](#). Please note that water will not be permitted into the stadium, there will be drinking water points located around the stadium.

We strongly advise that you minimise the number of items you bring as this will speed up your entry. It is now an offence, punishable by up to 3 months imprisonment, to possess a pyrotechnic, flare or similar device whilst attending, entering or being in a concert venue. Anyone in possession of these or any other prohibited items may be refused entry and the items confiscated. Everyone will be searched on entrance to the concert, and we are asking that people don't bring bags to the event if possible.

CAN I BRING A BAG?

To speed up your entry, we are asking that people do not bring a bag to the event if possible. If you need to bring a bag, this must be no bigger than A4 in size and will be searched. Anything listed on our prohibited items will be confiscated before entry and any bags bigger than A4 will not be permitted into the stadium. Any cameras will need to fit into a small bag no bigger than A4. We do not recommend bringing any large/expensive kit to the concert.

CAN I BRING A PORTABLE BATTERY CHARGER?

Yes, portable battery chargers will be permitted at this event.

WHAT ARE THE PROHIBITED ITEMS?

Any objects or clothing bearing political statements or commercial identification intended for ambush marketing, large flags, banners, rattles, fireworks, flares, pyrotechnics, air horns, musical instruments, klaxons, smoke canisters, laser pointers, bottles, glasses, cans, cooking devices, poles, knives, blades and other articles or containers.

CAN I BRING FOOD AND DRINK?

Liquids are not normally permitted to be brought on site. Bottled water *may* be permitted in the event of extreme heat, subject to a decision by the venue safety management. No other food or drink will be permitted into the venue, but there will be a wide range of refreshments that are available inside the venue. Water points are also available around the ground.

If any specific food is needed for special dietary requirements a doctor's note will be required on entry.

CAN I BUY ALCOHOL AT THE CONCERT?

Yes, there will be multiple bars situated around site serving alcoholic and soft drinks. We will be operating Challenge 25, so please bring identification with you. Forms of accepted ID are Passport, Cards bearing the "Pass" or Photographic Driving Licence.

CAN I BRING WATER AND SUNCREAM?

Suncream will be permitted. Bottled water *may* be permitted in the event of extreme heat, subject to a decision by the venue safety management.

CAN I BRING IN AN UMBRELLA?

Unfortunately, umbrellas are on the list of prohibited items for safety reasons and so that they don't block the viewing experience of fellow fans. We therefore advise you to pay particular attention to the weather forecast and dress appropriately for the expected conditions.

I HAVE A GENERAL ADMISSION TICKET, WHERE CAN I WATCH THE CONCERT FROM?

You can either stand in main area or take a seat in the unreserved Stands A and B.

HOW DO I GET TO EMIRATES OLD TRAFFORD?

Check out [our directions section](#) to see how to get to Emirates Old Trafford.

CAN I PARK MY BIKE ON SITE?

No. No bikes will be allowed into any ticketed areas of the site.

ARE THERE ANY BUSES OR METROLINK SERVICES?

Pre-concert:

A full Metrolink service will be in operation to and from Manchester City Centre.

Please use the following link for more information about Metrolink:

<http://www.metrolink.co.uk/Documents/lccc-travel-leaflet.pdf>

Post-concert:

The trams will be very busy, so we strongly recommend also using Trafford Bar Tram Stop which is less than a mile away and roughly 20 minute walk: [W3W location here](#)

(Please note that the tram services may be extra busy on 3rd June due to the impact of the FA Cup Final).

Follow live transport updates here: <https://tfgm.com/live-updates>

Shuttle buses – there will be the following free shuttle buses available on the 2nd and 3rd June.

Inbound service - 3:30pm - 6:30pm from Fairfield St to Talbot Road

Outbound service - 10:30pm depart Talbot Road, drop off at Fairfield St

Big Green Coach are operating numerous pick up and drop off locations. Click on their website for more information: <https://www.biggreencoach.co.uk/events/arctic-monkeys-coach-travel>

WHERE CAN I BE DROPPED OFF AND PICKED UP?

Taxi drop off and pick up will be Chorley Street (For Northbound destinations) or Tesco Superstore on Chester Road (For Southbound Destinations).

<https://emiratesoldtrafford.lancashirecricket.co.uk/concerts/arctic-monkeys/>

WHERE CAN I PARK?

There will not be any parking on site. Parking for this event will be at Manchester United in Car Park N3. This is payable to Manchester United directly, via Card only at entry

WILL THERE BE ANY ROAD CLOSURES?

Talbot Road will be closed from 17:00-23:59 on the 2nd and 3rd June

Brian Statham Way will be closed from 00:01 (2nd June) to 23:59 (3rd June)

Great Stone Road (from Talbot Road to The Quadrant) will be closed 21:30-23:59 on the 2nd and 3rd June

Warwick Road will be closed from 17:00-23:59 on the 2nd and 3rd June

HOW CAN I BUY ACCESSIBLE TICKETS?

Accessible tickets will be available via Ticketmaster on a first comes first basis. This will give you access to the wheelchair platform plus a seat for 1 carer.

An *ambulant* accessible ticket gives you a reserved seat for you plus a carer in stand E (Seat number will be displayed on your ticket). An ambulant accessible ticket does not give access to the wheelchair platform.

WHERE IS THE ACCESSIBLE AREA LOCATED?

A designated Accessible viewing platform for wheelchair users and one carer ONLY will be located in front of the new hotel development. This will be for "Accessible Viewing Platform Ticket" holders ONLY.

An *ambulant* accessible ticket gives the ticket holder plus a carer a reserved seat in stand E (Seat number will be displayed on your ticket). An ambulant accessible ticket does not give access to the wheelchair platform.

I HAVE AN AMBULANT ACCESSIBLE TICKET, WHERE CAN I SIT?

An *ambulant* accessible ticket gives the ticket holder plus a carer a reserved seat in stand E (Seat number will be displayed on your ticket). An ambulant accessible ticket does not give access to the wheelchair platform.

IS THERE ACCESSIBLE PARKING?

Yes. Accessible parking for this event is available and can be pre-booked via our ticket office on 0161 876 2185 TicketOffice@lancashirecricket.co.uk

I HAVE ACCESS NEEDS, WHICH GATE SHOULD I ENTER THROUGH?

All entrance gates to the stadium are level and accessible. Please refer to tickets for more specific detail.

Gate 15 on Talbot road will be the designated accessibility and hospitality entrance.

CAN I GET ACCESS TO A BAR THAT IS INDOORS?

Only if you are in receipt of a specified wristband. These are only available to hospitality patrons and guests.

WHERE CAN I BUY MERCHANDISE?

There will be a number of official merchandise outlets open between 16:30 and 22:30, located at various points inside the venue. We would advise against purchasing any unofficial merchandise outside the venue. Polite notice: you will not be able to purchase merchandise once the concert has finished at 22:30.

GENERAL ENQUIRIES

Contact us here: [Contact Us | Lancashire Cricket Club](#)

KEEPING UP TO DATE

You can get up to date information from our website: emiratesoldtrafford.co.uk, on our Facebook page: EmiratesOldTrafford, or by following @EmiratesOT on Twitter.